

2022 ANNUAL REPORT



Hospice East Bay
Here When You Need Us

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Successes over the past year

Founded in 1977, Hospice East Bay has been privileged to serve patients and their families for over 46 years. Our care teams provide relief from pain and other symptoms, emotional and spiritual support, and practical assistance with end-of-life challenges as they arise, while honoring the needs and wishes of each patient and family.

Our care team includes physicians, registered nurses, case managers, medical social workers, home health aides, spiritual care and bereavement counselors, and trained volunteers. These team members ensure that family members can

confidently care for their loved one and understand the expected course of the illness.

Two employees received their advanced certification in hospice and palliative care during 2022, bringing to 23 the total number of employees with advanced credentials.

We provide grief support and counseling for Hospice East Bay patients and families from their admission through 13 months following the death of the patient. We also extend bereavement services to the greater community, whether they have any connection to one of our patients or not.

Financial Report for 2022

Income

<i>Patient Care</i>	\$28,829,199
<i>Donations</i>	\$1,346,827
<i>Retail Sales</i>	\$3,242,546
<i>Total</i>	\$33,418,572

Expenses

<i>Patient Care</i>	\$22,617,951
<i>Administration</i>	\$7,653,057
<i>Fundraising</i>	\$485,248
<i>Retail</i>	\$2,952,377
<i>Total</i>	\$33,708,632

Net Operating Income

(before Depreciation, Investment Gains and Losses, Rental Income, and Misc.) **(\$290,061)**

Key Clinical Statistics

<i>Indicator</i>	2021	2022	+/-
<i>Total # Patients</i>	1,711	1,769	3%
<i>Total # Veteran Patients</i>	311	368	18%
<i>Admissions</i>	1,399	1,473	5%
<i>Total Patient Days</i>	1,416	1,483	5%
<i>Average Length of Stay</i>	73	74	1%
<i>Patient Age Breakdown</i>			
<i># Patients, Ages 18-54</i>	60	72	20%
<i># Patients, Ages 55-75</i>	361	347	-4%
<i># Patients, Ages 76+</i>	1,290	1,350	5%
<i>Overall Quality Scores (from Medicare)</i>	93%	92%	-1%
<i>Palliative Patients Served</i>	119	121	1%
<i>Bruns Patients Served</i>	129	146	13%
<i>General Inpatient Care</i>		65%	
<i>Routine Care</i>		29%	
<i>Respite Care</i>		7%	
<i>Home Program Transfers</i>		40%	
<i>Music Therapy Patients</i>	394	383	-11
<i>Total # of Hours Provided by Volunteers</i>	5,093	4,098	-995
<i>Total % of Hours Provided by Volunteers</i>	4.5%	4.2%	-0.3%
<i>Bereavement Support Clients</i>	2,858	3,245	14%
<i>Charity Care Provided</i>		\$317,853	

2022

HOSPICE EAST BAY

Our Vision

To strengthen our role as a community leader in quality hospice, palliative care, and grief support; to build an environment of collaboration, celebration, opportunity and growth, allowing us to embrace the changes that our patients experience.

Our Mission

Hospice East Bay is committed to providing the hospice and palliative care services that support and comfort people and their loved ones through the final stages of life.



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