

2024

ANNUAL REPORT



Hospice East Bay
Here When You Need Us

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Hospice East Bay Overview

Founded in 1977, Hospice East Bay has been privileged to serve patients and their families for over 48 years. Our care teams provide relief from pain and other symptoms, emotional and spiritual support, and practical assistance with end-of-life challenges as they arise, while honoring the needs and wishes of each patient and family.

Our care team includes physicians, registered nurses, case managers, medical social workers, home health aides, spiritual care and bereavement counselors, and trained

volunteers. These team members ensure that family members can confidently care for their loved one and understand the expected course of the illness.

We provide grief support and counseling for Hospice East Bay patients and families from their admission through 13 months following the death of the patient. We also extend bereavement services to the greater community, whether they have any connection to one of our patients or not.

Financial Report for 2024

Income

Patient Care	\$23,788,301
Donations.....	\$1,249,149
Retail Sales	\$3,336,255
Total	\$28,373,705

Expenses

Patient Care	\$19,921,951
Administration	\$9,653,993
Fundraising	\$582,627
Retail.....	\$3,083,473
Total	\$33,242,045

Net Operating Income

(before Depreciation, Investment Gains and Losses, Rental Income, and Misc.).... (\$4,868,340)

Key Clinical Statistics

Indicator	2024
Total Patients Served	1,332
Overall Quality Scores (from Medicare)	83%
Total Volunteer Hours.....	4,555
Bereavement Support Clients.....	3,498
Charity Care Provided.....	\$308,326



Veterans in hospice care have unique needs when approaching the end of life. To help provide care and support that honor the important contributions made by these men and women, Hospice East Bay has implemented a comprehensive Veteran-Centered Care program to help address these needs.



Charity Care is our commitment to provide high-quality care to all medically qualified patients, regardless of insurance or ability to pay—ensuring that no one is ever turned away for lack of funds. These services are made possible entirely through community donations.



Palliative Care assists people with advanced illnesses who often fall between traditional home health services and hospice care. Our palliative care program focuses on the relief of symptoms, provides assistance in navigating the complicated health care system, and offers the option of staying at home rather than going into the hospital.



Bruns House offers privacy and quiet that cannot be found in a hospital, combined with intensive round-the-clock care that cannot be achieved at home. Bruns House is the only licensed hospice facility in the Bay Area.

2024

HOSPICE EAST BAY

Our Vision

We envision a world where high-quality comfort care is readily available to any person living with serious illness, and provided by a collaborative community working together to prioritize the needs of patients over profits.

Our Mission

Hospice East Bay is committed to continuously evolving and innovating to provide exceptional comfort care that supports patients living with serious illness, their families, and our partners in care.



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